

#### **NOTICE OF MEETING**

#### Safer Communities Executive Board

THURSDAY, 18TH FEBRUARY, 2010 at 11:00 HRS - CYPRIOT CENTRE, EARLHAM GROVE, WOOD GREEN, N22 5HT.

**MEMBERS:** Please see the Membership List set out below.

#### **AGENDA**

#### 1. APOLOGIES

To receive any apologies for absence.

#### 2. URGENT BUSINESS

The Chair will consider the admission of any items of Urgent Business. (Late items of Urgent Business will be considered under the agenda item where they appear. New items of Urgent Business will be considered under Item 18 set out below).

#### 3. DECLARATIONS OF INTEREST

Members of the Board must declare any personal and/or prejudicial interests with respect to agenda items and should not take part in any discussion with respect to those items.

#### 4. MINUTES (PAGES 1 - 8)

To confirm the minutes of the meeting held on 19 November 2009 as a correct record.

# 5. PERFORMANCE AND PROJECT EXCEPTION REPORT (APRIL TO DECEMBER 2009) (PAGES 9 - 20)

#### **DISCUSSION TOPIC:**

6. SAFER COMMUNITIES PRIORITIES 2010 - 11 (PAGES 21 - 24)

#### **BUSINESS ITEMS:**

- 7. AREA BASED GRANT RESOURCE PLANS 2010/11 (PAGES 25 30)
- 8. PROBATION ROLE AS NEW RESPONSIBLE BODY FROM APRIL

A verbal update will be given.

- 9. HARINGEY REDUCING RE-OFFENDING PROGRAMME ACTION PLAN 2010/11 (PAGES 31 44)
- 10. HARINGEY EMERGENCY ALERT SERVICE (PAGES 45 48)
- 11. UPDATE SAFER COMMUNITIES EXECUTIVE BOARD RISK REGISTER (PAGES 49 52)
- 12. MPA JOINT ENGAGEMENT MEETING KEY POINTS

A verbal update will be given.

- 13. SCRUTINY REVIEW SUPPORT TO VICTIMS OF CRIME (PAGES 53 56)
- 14. OVERVIEW AND SCRUTINY WORK PROGRAMME PLANNING 2010/11 (PAGES 57 60)

#### **FEEDBACK / INFORMATION ITEMS:**

15. FEEDBACK FROM SAFER COMMUNITIES AWARDS CEREMONY

A verbal update will be given by the Chair.

16. OUTCOME OF PUBLICITY CAMPAIGNS - INCLUDING 'MY SAFER HARINGEY'

A verbal update will be provided.

17. ASB SUMMIT - PURPOSE AND PROGRAMME

A verbal update will be provided.

18. NEW ITEMS OF URGENT BUSINESS

To consider any new items of Urgent Business admitted under Item 2 above.

19. ANY OTHER BUSINESS

To raise any items of AOB.

#### 20. DATES OF FUTURE MEETINGS

Please note the dates for the new Municipal Year 2010/11, set out below, are still provisional at present and may be subject to change until they are confirmed by Council.

- 8 July 2010, 11.00am, Council Chamber, Civic Centre
- 14 October 2010, 11.00am, Council Chamber, Civic Centre
- 26 January 2011, 11.00am, Council Chamber, Civic Centre
- 21 April 2011, 11.00am, Council Chamber, Civic Centre

Once these dates have been confirmed members of the Board will be notified.

Ken Pryor Deputy Head of Member Services River Park House 225 High Road Wood Green London N22 8HQ Xanthe Barker Principal Committee Coordinator

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Published 10 February 2010

ORGANISATIONS	NO. OF	NAME OF REPRESENTATIVE
	REPS	
Haringey Council	8	Councillor Nilgun Canver, Executive Member for Enforcement & Community Safety (Chair)  Dr Ita O'Donovan, Chief Executive  Niall Bolger, Director of Urban Environment  Peter Lewis, Director of The Children and Young People's Service  Barbara Nicholls, Adult, Culture and Community Services  Claire Kowalska, Community Safety Strategic Manager  Marion Morris, Drug & Alcohol Partnership Manager  Jean Croot, Head of Safer Communities
Haringey Teaching Primary Care Trust	1	James Slater, Director
Haringey Metropolitan Police	1	Dave Grant, Borough Commander (Vice-Chair)
Haringey Fire Service	1	John Brown, Borough Commander
Haringey Probation Service	1	Kate Gilbert, Head of Service Delivery, Haringey
Homes for Haringey	1	Paul Bridge, Chief Executive
Mental Health Trust	1	Lee Bojtor, Director
Community Link Forum	3	Sue Brown Mohamed Maigag Rev Nims Obunge
HAVCO	1	Enid Ledgister
Metropolitan Police Authority	1	Joanne McCartney, Independent MPA Member
Haringey Magistrates Court	1	Stephen Carroll, Bench Legal Manager
Haringey Crown Prosecution Service	1	Hywel Ebsworth
TOTAL	21	

### Page 1 Agenda Item 4

# MINUTES OF THE SAFER COMMUNITIES EXECUTIVE BOARD (HSP) THURSDAY, 19 NOVEMBER 2009

Present: Councillor Nilgun Canver (Chair), Stephen Ayres, John Brown, Sue

Brown, Jean Croot, Kevin Fitzpatrick, Dave Grant (Vice-Chair), Chris Hannington, Claire Kowalska, Enid Ledgister, Joanne McCartney, Marion Morris, Tessa Newton, Barbara Nicholls, Rev Nims Obunge, Mary

Pilgrim, Chloe Stephenson.

In Xanthe Barker, Anita Hunt, Leo Kearse, Wayne Longshaw and Rob

Attendance Mack.

:

#### LC142. APOLOGIES

Apologies for absence were received from the following:

Lee Bojtor

Niall Bolger

Paul Bridge

Hywel Ebsworth

Sam Evans

Dr Ita O'Donovan

Jennifer James

Peter Lewis

**Mohamed Maigag** 

Robin Payne

James Slater

#### LC143. URGENT BUSINESS

No items of Urgent Business were received.

#### LC144. DECLARATIONS OF INTEREST

No Declarations of Interest were made.

#### LC145. MINUTES

#### **RESOLVED:**

That, subject to the inclusion of the paragraph set out below, the minutes of the meeting held on 10 September 2010 should be confirmed as a correct record:

Minute LC131:

'It was noted that with respect to Crime Scrutiny Option 1 the Metropolitan Police Authority should be invited to attend as a statutory invitee and expert advisor'.

#### LC146. HALF YEAR PERFORMANCE AND EXCEPTION REPORT

The Board received a report that detailed performance from April to September 2009 against Local Area Agreement (LAA) targets within the Board's responsibility.

# MINUTES OF THE SAFER COMMUNITIES EXECUTIVE BOARD (HSP) THURSDAY, 19 NOVEMBER 2009

The Board was given an overview of performance during the period above and it was noted that there had been some notable successes in the first half of the year. These included a drop in serious youth violence and a reduction in acquisitive crime, despite the recession.

The main area of concern continued to be the level of serious violent crime affecting the nineteen plus age group and gang related activity both within Haringey and cross-border. The Board was advised new investment had been committed to engaging with this age group and a problem-solving group was in place to look at ways of addressing this issue.

It was noted that the level of problematic drug users in treatment had stagnated . However,, measures were being taken to address this including additional publicity for drug treatment services locally and this was having a positive effect. The final target would not be confirmed for a further four months.

The Council's Drug and Alcohol Awareness Team (DAAT) was also carrying out new work with Accident and Emergency Teams to identify ways that staff could address issues created by a number of hard core drinkers in the Borough.

In response to a query the Board was advised that the Youth Offending Service (YOS) had extensive monitoring arrangements in place to measure the impact that interventions had upon the rate of re-offending. The YOS had a triage system whereby fifty-seven young people, classed as being at a high risk of re-offending, were closely worked with and to date only three of this group had re-offended.

It was noted that Enid Ledgister had played a significant role in improving cross Borough working and Partners expressed thanks to for her contribution this.

#### **RESOLVED:**

That the report be noted.

### LC147. FINDINGS AND RECOMMENDATIONS FORM THE ANNUAL STRATEGIC NEEDS ASSESSMENT

The Board received a report and presentation setting out the key findings of the latest Strategic Needs Assessment.

Following the presentation it was noted that the Assessment demonstrated the strong correlation between health and crime issues. It was suggested that a joint piece of work should be undertaken to assess how this could be addressed by the Council, Police and NHS Haringey and that this should draw on the model used in Glasgow.

It was noted that a visit had been made by representatives from Glasgow Police to observe good practice and this had informed work carried out in establishing the model.

It was requested that copies of the presentation were circulated to the Board. The Board was advised that the full report would be available by 27 November and it was agreed that this should also be circulated.

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Concern was expressed that data, which illustrated a prevalence of certain crimes amongst young males of African Caribbean descent, was often not addressed directly. There was agreement that a piece of work focussing on this issue was required.

The Board discussed gun crime and it was noted that the Police had recently responded to a number of serious incidents in Borough. The Board was advised that targeted work such as 'Operation Swift' was aimed at addressing chaotic gang crime and within this there was a focus on working with the families of young people to tackle this problem. This approach reflected successful work that had been undertaken with young people to address gang related crime in America.

The Chair noted that in order to address entrenched patterns of behaviour and crime all of the agencies involved would need to take on board the experiences of other communities and countries. It was suggested that the Partnership's approach to tackling gang related crime should be treated as a strategic issue and discussed by the HSP.

In response to a query with respect to Hate Crime, the Board was advised that reported incidents of race related crime were reducing; however, incidents of homophobic crime were increasing. Work would be carried out to analyse the causes of this. Anecdotal evidence suggested that as new communities developed and immigrants became more familiar with the public services available, there was an increase in the number of hate crimes reported by people from these communities.

There was agreement that, in some areas, a greater breakdown of the information would be useful to illustrate where one factor may be distorting the information. For example it was suggested that this could be applied to information with respect to drug and alcohol data in order to develop a more targeted approach.

It was noted that at its December meeting the SCEB PMG would be considering the implications for projects during the last year of the LAA and there was agreement that the findings of the DAAT Needs Assessment would need to be considered as part of this.

#### **RESOLVED:**

That the content of the report and presentation be noted.

#### LC148. ZONAL AND AREA BASED WORKING REPORT

The Board received a report that provided an update on the Zonal Working pilot operating in the South East of the Borough. The report also set out proposals for the rolling out of the scheme across the Borough.

The Board was reminded that the pilot project for Zonal Working in the south of the Borough had been agreed to May 2009. The Problem Solving Group attached to this met on a monthly basis to deliver the objectives set out in its Terms of Reference.

It was noted that the pilot had raised a number of issues that would reflected in the rolling out of the scheme. These would be considered by the Zonal Steering Group, which was tasked with evaluating the project and ensuring that learning was shared.

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If the Board was agreeable the Steering Group would also lead on the rolling out of the project in the whole of the Borough.

The Chair noted that the pilot project had been successful in enabling the different agencies to analyse persistent issues as a group and to pool funding to address these issues. She expressed her support for the rolling out of the scheme.

In response to a query as to how the Third Sector could link into Zonal Working the Board was advised that at present there was not an established mechanism to facilitate this. However, any issues of concern could be raised with the local Neighbourhood Manager. There was agreement that the SCEB PMG should also consider this issue at its next meeting.

It was recognised that Zonal based working represented a significant shift in working practice and there was agreement that consideration ought to be given the training implications that this presented.

It was requested that information on the scheme was provided to the Metropolitan Police Authority (MPA) in order to inform its best practice structure.

The Board discussed the issue of displacement and it was acknowledged that in some instances resolving issues in one area, most notably anti social behaviour, meant that they were pushed into neighbouring areas. It was noted that communication with local residents was essential to monitor the impact of this on 'the ground'.

It was noted that there had been significant success seen by other initiatives where targeted work had been carried out with families that were known to a range of agencies. The Board discussed the 'Diamond Districts' initiative, which used this approach, and it was noted that if the initiative was adopted the area based working already taking place could be developed further.

Concern was expressed that the resources required to support the Diamond Districts initiative may not be available as budgets were reduced over the next two years. It was noted that the long term cost benefits that the project would bring would out weigh the additional cost. This would need to be balanced against the short term cost when considering the adoption of the scheme.

In conclusion the Board expressed its support for proposals to roll out Zonal Based working across the Borough.

#### **RESOLVED:**

That the proposals for the rolling out of Zonal Based Working, as set out in the report, be approved.

#### LC149. COMMUNITY JUSTICE COURT -DEVELOPMENTS

The Board received a presentation on how the Community Justice Court pilot was progressing.

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The new style of Court was intended to ensure that offenders understood the impact of their crimes on individuals and the local community and to provide the opportunity for them to make a contribution to the community as part of their sentence.

Magistrates were also given training to assist them in considering individual's backgrounds and assess how they could best assist them to change their patterns of behaviour and reduce the likelihood of re-offending. This approach was innovative and was resourced and supported by a 'Help Desk', which was staffed by a support team that worked with individuals and provided information for Magistrates to inform their decisions.

In response to a query, as to what action was being taken to ensure that public confidence was not lost, due to what might be perceived as the more lenient approach taken by the Court, the Board was advised that a great deal of effort had been made by individual Magistrates to explain what was happening as part of the pilot. Many Magistrates had briefed local community groups and any requests for this type of briefing would be met wherever possible.

#### **RESOLVED:**

That the presentation be noted.

#### LC150. INFORMATION SHARING PROTOCOL -FINAL AND NEXT STEPS

The Board received a report that set out changes that had been made to the Information Sharing Protocol since the previous meeting.

It was requested that the Metropolitan Police Authority (MPA) were added to the list of statutory partners include within the protocol.

#### **RESOLVED:**

That the report be noted.

#### LC151. CHANGES TO LONDON FIRE AND EMERGENCY PLANNING SERVICE

The Board received a presentation on the changes to the London Fire and Emergency Planning Service.

It was noted that the key message to draw from the presentation was that the 'London Safety Plan 4' was now being consulted upon and that this was the Partnership's opportunity to respond and shape the document.

Partners were invited to contact John Brown following the meeting if they had any queries.

The Chair thanked John Brown for the presentation.

#### **RESOLVED:**

That the presentation be noted.

# MINUTES OF THE SAFER COMMUNITIES EXECUTIVE BOARD (HSP) THURSDAY, 19 NOVEMBER 2009

#### LC152. PROGRESS UPDATE FROM SUB-GROUPS

#### **RESOLVED:**

That the report be noted.

#### LC153. RESTRUCTURE OF VICTIM SUPPORT

The Board received a verbal update on the restructuring of the Victim Support Service.

#### **RESOLVED:**

That information, available next week, which would provide more detailed information with respect to the changes taking place should be circulated to the Board.

#### LC154. MPA/MPS TARGET SETTING PROCESS

The Board received a verbal update with on this item.

It was noted that in the New Year there would be discussion around the targets that would be set to ensure that these were aligned to existing targets.

#### **RESOLVED:**

That the verbal update be noted.

#### LC155. NEW ITEMS OF URGENT BUSINESS

No new items of Urgent Business were admitted.

#### LC156. ANY OTHER BUSINESS

#### Changes to The Probation Service

It was noted that as the Service moved towards Trust status and its structure was revised, the current representative for Haringey, Mary Pilgrim, would be leaving Haringey to represent Redbridge and Waltham Forest.

The new representative for Haringey would Kay Gilbert.

Mary Pilgrim thanked the Board and colleagues from across the Partnership for their support and the Chair wished her well in her new role.

#### Second Safer Haringey Awards Ceremony

The Chair noted that this event was taking place on 11 February and advised that formal invitations would be issued shortly.

#### Swine Flu

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The Board was advised that although the second wave of Swine Flu was now affecting people, lower rates of infection than initially anticipated were being experienced. A vaccination programme to protect the most vulnerable groups was now underway.

#### LC157. DATES OF FUTURE MEETINGS

It was noted that the next meeting was due to be held on 4 February 2010, at 11am, in the Council Chamber, Civic Centre, Wood Green.

#### **Councillor Nilgun Canver**

#### Chair

The meeting closed at 1.10pm.

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Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Performance and Project Exception Report (April -

December 2009)

Report of: Claire Kowalska, Community Safety Strategic

Manager

#### 1. Purpose of the report (That is, the decision required)

To inform the SCEB of performance year-to-date (April – December 2009) against the key community safety targets. The latest information from the police performance scorecard is available up to week ending 24th January 2010 and has been used where relevant.

# 2. State link(s) with Other Plan Priorities and actions and /or other Strategies:

2.1. Addressing the prevention and reduction of crime, the fear of crime, the harm caused by drugs and alcohol and anti-social behaviour are all key parts of the cleaner, greener and safer priority. Collectively, these remain top priorities for residents

#### 3. Recommendations

That SCEB note the highlights and the mitigating actions to address the areas of concern

**4. Summary –** See purpose of the report above

#### 5. Chief Financial Officer Comments (N/A)

All planned actions are deliverable within agreed and existing budgets, primarily through the Area Based Grant.

#### 6. Head of Legal Services Comments (N/A)

There are no areas of obvious concern from a legal perspective

Head of Procurement Comments – [Required for Procurement Committee] – N/A

#### 7. Equalities & Community Cohesion Comments

People from black and ethnic minority communities, and young people, have a disproportionately high risk of becoming a victim of crime. In addition, women and

older people tend to suffer from higher levels of anxiety about crime. There are several actions which have directly addressed this over the year and these include: Targeted interventions of the most vulnerable streets and houses in the borough; an increase in outreach to young people by Victim Support; development of the third party reporting process for hate crime; delivery of the Preventing Violent Extremism agenda; increased response by the YOS to ethnic changes in their caseload; additional support with resettlement for non-statutory offenders. A Scrutiny Review of support to victims is nearing completion in the borough.

#### 8. Consultation

All issues relating to performance are shared and discussed with the multi-agency Performance Management Group (PMG), reporting to the SCEB

#### 9. Service Financial Comments

A high proportion of the Safer Communities Service is funded externally and through the Area-Based Grant (ABG). This leaves the Service without the security of stable and ongoing funding. Reductions on external grants (e.g. National Treatment Agency funds for drug treatment services) result in some areas of work being particularly vulnerable.

#### 10. Use of appendices /Tables and photographs

A project/budget highlight report is attached

#### 11. Local Government (Access to Information) Act 1985

11.1. Background papers are as follows:

Cutting Crime: Home Office Strategy 2008-2011 Safer for All Strategy 2008-2011 National Drug Strategy 2008-2011

#### 13. Background

- 13.1 The Safer Communities Partnership is responsible for a number of key targets under the Local Area Agreement (LAA). These are:
  - NI 15 serious violent crime
  - NI 16 serious acquisitive crime
  - NI 21 perception of how well the police and local authority deal with crime and ASB in the local area
  - NI 35 preventing violent extremism
  - N 40 numbers into effective drug treatment
  - NI 111 reduction in young people (aged 10-17) entering the youth justice system

13.2 In addition, there are two stretch targets which expire in March 2010: Reduction in repeat victimisation for domestic violence (and increased detections); reduction in personal robbery.

#### 14. Key highlights and successes from Q3 2009/10

- 14.1 Haringey police recorded 5.6% fewer total recorded offences (21,302 against 22,556) up to the end of January compared with the same time last year and compared with a 2% reduction at the end of Q2.
- 14.2 All key property crimes (robbery, motor vehicle crime and residential burglary) saw reductions up to 24<sup>th</sup> January. Collectively, performance against these acquisitive crimes (NI 16) is 10% better than this time last year despite predictions to the contrary during a recession. Significant partnership activity, seasonal campaigns and investment in burglary and theft from motor vehicles have contributed to the favourable results. Mapping technology is also being used to identify and target localised areas that are most likely to be affected by these crimes.

#### Robbery stretch target

14.3 Personal robbery is showing a 7.5% decrease (777 offences) compared with this time last year and is on track to be well within the upper target limite of 1,557 offences by year end. This crime predominantly affects young people with 75% of perpetrators aged 12 – 19 years and victims of a similar profile. The continuing strong performance by police Q-cars remains a key factor.

#### Domestic violence stretch targets

- 14.4 There were 520 DV sanctioned detections during Q3, giving a rate of 41% against a stretch target of 38%. Performance had improved still further to 43% by 24<sup>th</sup> January and we are currently on track to achieve this target.
- 14.5 By the end of Q3, there were 117 recorded repeat victims of domestic violence against a stretch target of 142 by the end of the stretch period March 2010. Past and current performance suggests that this target will be reached.
- 14.6 Perceptions of how well the council and police deal with crime and ASB (NI 21) are measured annually in the Place Survey. Haringey has delivered an exceptional package of interventions this year and has been highly commended by the Home Office for innovative practice. This includes successful parenting interventions, published court outcomes, Community Payback schemes, a street drinking review, recruitment of a Victim and Witness Support Officer for ASB cases in the civil court, assistance into housing, treatment and employment through the Helpdesk and distribution to all households of the first community safety newsletter focusing on confidence and achievement. In addition, ASB issues of concern are being dealt with through local problem-solving groups and there are plans to increase positive publicity from this activity and successful ASBAT action. The Home Office recently confirmed funding for 2010-11.
- 14.7 The programme to address violent extremism is developing steadily and Haringey is on track to achieve level 3 as per the agreed target (NI 35). We

are currently at level 2 on the delivery scale. Training is underway for front-line staff to support the main objectives of the programme. These entail challenging ideology; disrupting those who promote extremism; supporting individuals, who are vulnerable to recruitment; and addressing the grievances that ideologues are promoting.

14.8 Haringey is progressing well this year with the challenging target of preventing first time entrants to the Youth Justice System aged 10-17 (NI 111). Year-to-date 1,135 new entrants have been recorded against a final target of 2,313. In Q3 alone, the number dropped significantly to 252 against a quarterly target of 578. The adverse weather conditions may have been partly responsible for this result. However, a key success factor has been the prevention work of trained youth staff working in custody suites as part of the 'triage' programme. Further intensive intervention programmes are running as part of the Challenge and Support scheme. It must be noted that the official figures always await full confirmation from the Youth Justice Board and these can vary slightly from the police generated figures above.

The percentage of 16-18 year olds who are not in education, employment or training (NEETS/ NI117) has also improved. The current number of NEETS (228) represents a decrease of 26 or 8% compared with last month. At the end of Q3, the numbers were down to 7% against a target of 10%. Serious youth violence saw a marginal increase to the end of January of 189 compared with 185 the previous year-to-date.

14.9 Improvements were recorded to victim support services for young people during Q3. Victim Support reported an increase in the number of 1-2-1 appointments held, with 60% honouring their appointment. They also saw a decrease in cancelled appointments from 56% in Q2 to 41% in Q3. The outreach workers appear to be having some impact and will be commissioned to undertake more specific work in the coming year.

#### 15. Issues and areas of concern

- 15.1 The number of recorded 'most serious violent crimes' (NI 15) has been of utmost concern this financial year and remains a top priority. At the end of January, Haringey was showing a 20% increase against the same period the previous year with the annual reduction target of 4% still out of reach. There were 391 recorded offences at the end of Q3 against a year-end target of 311. This figure has, however, reduced by *more than double* from a 45% peak in August 2009. The Gang Intervention Project is underway and providing mediation and signposting to education, employment and training opportunities. A specialist worker is being recruited through the targeted inclusion programme to respond to referrals from the Gang Action Group and the fruitful collaboration between Haringey and Enfield continues.
- 15.2 Performance data for the number of problematic drug users in effective treatment (NI 40) relates to the 12-month rolling period from Sept 08 August 09 due to established delays in data availability (clients in the cohort must remain in treatment for 3 months). The target for year end 2009/10 is to have at least 1,108 users in treatment. Haringey achieved 993 people during Q1 and Q2 but the number of new clients has been declining and there is a risk of not meeting the final target. This follows a trend across London and all local partners and services commissioned by Haringey DAAT are stepping up

actions to address this. These include BUBIC, Eban, Probation, DIP and DASH. An access and engagement group has been developed to co-ordinate the work and the trend is being monitored on a monthly basis.

15.3 There is always a structural delay in confirming figures for the rate of hospital admissions per 100,000. However, provisional figures for the first half of the year 2009/10 suggest a rate of 899 against a year-end target of 1,654. These figures are higher than during any quarter in 2008/9 and meeting the target will be challenging. It must be noted that the outcomes from current investment and actions are not likely to be seen in the short-term. This target category also includes partially attributable conditions such as falls and hypertensive disease which may be linked to alcohol but have other causes.

Significant activity is taking place in the borough to address these problems. This includes interventions at A&E, new detoxification facilities, peripatetic nursing, enhancement to the COSMIC service for children and families, social marketing campaigns, alcohol needs' assessments and possible enhanced screening.

#### 16. Project and budget highlight report (copy attached)

- 16.1 All project leads report on a quarterly basis against agreed milestones and a spend plan, submitted at the start of the year.
- 16.2 In Q3, all projects were rated Green or Amber with the following four areas indicating at least one Red marker:
- 16.3 The anticipated recruitment of a sustainable CCTV Manager to unite operational and strategic functions has been unsuccessful and the amount has been used this year for interim arrangements. It is currently expected that this gap will be covered from within existing resources in the coming year.
- 16.4 The Haringey Police Provision registered an under-spend in Q3 and plans are being adjusted in order to achieve full spend and delivery across all targets.
- 16.5 The problem-solving budget is due to achieve full spend by the end of the financial year. However, several invoices are still going through the system and have not yet registered. This budget has been successful in promoting efficient problem resolution and strengthening partnership working.
- 16.6 At the next PMG meeting due in February, the remaining funds from the problem-solving budget (approximately £10K) will be allocated to bids put forward for approval. These bids will address the priorities arising from the new strategic assessment and/or evidence led requests from the Zonal Steering Group.
- 16.7 Haringey received additional and unexpected funding to deliver the Preventing Violent Extremism programme late in the year. This, coupled with outstanding invoices, has caused the Q3 under-spend. Discussions are underway to resolve this issue.
- 16.8 In line with previous years, the Safer Communities Partnership has received a capital fund of £121K. This was put to tender in the summer and a final decision on successful bids was made at the last PMG. One project in

support of an Open Air Gym facility is unable to proceed due to planning issues and the PMG will decide on re-allocation at its forthcoming meeting. The main projects approved for 2009/10 are listed below. These all strongly support the priorities in the Safer for All strategy and Local Area Agreement:

- : Overt surveillance of priority Anti-social behaviour
- : IT training equipment for empowering Muslim women
- : Priority anti-burglary projects
- : Swift response monitoring and support system for vulnerable victims
- : Inter-generational community project
- : Woodwork project to assist offenders into work

We have recently received confirmation of continued but reduced capital funding of £60K for 2010-11

Community Safety Team February 2010

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	Comments	Issue: Recent recruitment for a CCTV Manager was unsuccessful (Continue) the situation is under consideration. Funds have been spent on interim arrangements so far this year. Ranking relates to objectives in PID but this project has failed to address long term management issues.	Budget: October- December spend has not gone through yet. PMG will allocate the remaining unallocated funds appx £10k at the next meeting in Feb.	Budget: An underspend has been allowed to develop in Q3 expecting
	Year to date			
	Project objectives/targets 09/10	To manage the operation, monitoring and evaluation of the Council's public area, traffic management and other CCTV systems, according to the CCTV strategy, code of practice and protocols.  To achieve and maintain high professional and technical standards in all aspects of the CCTV operations, using up to date knowledge of relevant legislation, guidance and technical standards.  To be the main source of advice, expertise and provide practical support to Council departments and its partners for CCTV and related matters.  To have in place comprehensive and effective performance management systems to ensure that service delivery meets corporate and business plan priorities and targets and agreed working procedures, service levels and contractual requirements.	Problem solving methodology to be widely implemented across all partners Problem solving projects to be evaluated to identify and promote success and learn from mistakes Problem solving initiatives to reflect borough and local (ward) priorities	Reduce crime types in line with targets set by MPS, GoL and the agreed targets under the LAA.  Deliver enhanced and additional police response to relevant crime types in order to meet the required reductions. Continue to develop the problem solving approach to identified problems and issues as they arise.  Direct work based on intelligence and information trends as identified by the Partnership Data Report and Police Borough Intelligence Unit Problem Profiles.  Deliver monthly monitoring to the partnership around the relevant crime types and trend analysis.
	Budget Leff to Spend	050,050	£122,098	8 8 8 8 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9 9
	Spend To Date	£23,250	£82,902	£188,327
	Total Budget 09/10	£31,300	£205,000	£365,000
	Budget	O C	<b>∀</b>	<u>د</u> ن
	Issues	<u>u</u>	<	O
	Timescale	<u></u>	<u>ა</u>	<u>ဗ</u>
	This Quarter	υ ∢	۷ ۷	υ <b>≺</b>
S	Better Quality of Life Last Quarter			
Ë	Safer for All Healthier People with a	` <u>`</u>	<b>\</b>	<u> </u>
- SAFER COMMUNITIES	Prosperity Shared by All			·
000	Sustainable Future  Economic Vitality and			
AFEF	Change An Environmentally			
T - S,	People at the Heart of			
oR,	Monitoring Return			
IIGHLIGHT REF	Project Manager	Ann Cunningham	Claire Kowalska	lan Kibblewhite (Met Police)
QUARTER 3 PROJECT HIGHLIGHT REPORT	Projects	Community Safety CCTV Management	Problem Solving	Haringey Police Provision
QUA				

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	Comments	challenges in Q4 against delivery. Plans will be revisited early in Q4 in order that delivery across all targets can be achieved.											Issue: Failure to meet key target on serious violent crime - resolution	plan in place.	Risk.Failure to impact on perceptions of how the Council and Police are dealing with crime ASB Mitigation plan in place								No risks or issues identified Budget spend complete in Jan 2010	-				
	Year to date																											
	Project objectives/fargets 09/10	Contribute to the "Safer for All" strategy outcomes	To prevent and reduce serious violent crime (non-domestic).	To prevent and reduce serious acquisitive crime (residential burglary, theft of and from motor vehicles and robbery	To reduce re-offending through	Improved and co-ordinated rehabilitation and resettlement services for adults (especially short term prigoners and culticat to probability the control of th	prisoriers for subject to probation support)	To measurably improve perceptions of how the local authority and police deal	with anti-social behaviour and increase confidence in the CJ agencies locally	To co-ordinate engagement and	To maximise resources and value for	money in delivering agreed partnership	To promote and embed a problem-	solving and intelligence-led approach	To regularly monitor and respond to changes in performance	To provide a home visiting service to	persons aged 55yrs plus.	To conduct security and safety audits	at the homes of burgiary victims and to implement the recommendations.	To follow up security survey and ensure recommendations have been	maintained.	By the end of the financial year 2010 the project would have received 200	enquires, visited 150 clients and improved security and safety to 150 households.	togon chambinda ban nomon concern	increase women and children's salety	Hold abusers accountable	Undermine social tolerance/approval of Domestic Violence and Gender Abuse	or actions which challenge inaction by either individuals or organisations
	Budget Leff to Spend							£185,680												£20,000								£14,830
	Spend To E							£244,320												£20,000								£67,570
	Total Budget 09/10							£430,000												£40,000								£82,400
	fagbud							Ō												Ű								Ö
	Issues							∢												o o								0
	Timescale Resources							<u>ຫ</u>												<u>ე</u>								G
	Last Quarter This Quarter							A G												0								<u> </u>
	Healthier People with a Better Quality of Life															_												
	Safer for All							>												>								
	Economic Vitality and Prosperity Shared by All																											
	An Environmentally  Sustainable Future															$\parallel$												
	Change															-								$\parallel$				
	People at the Heart of															-												
	Monitoring Retur															$\mid$				ī				╟				
	Project Manager							Ciaire Kowalska												Steve Fallon	, s							Eve
	Projects							sarer Communities Provision												Anti-Burglary Support								Addressing and Reducing Domestic

_					<del>Page 1</del>	<del>  7    </del>	ı						
	Comments	<ul> <li>Budget: currently under spend against profile, however this is not a slippage and budget will be spent by the end of financial year.</li> </ul>		RISKS: No risks identified. Recommend checking this for quarter 4.: Consider regrading overall RAG assessment to GREEN as RED assessment refers to long term actions for resourcing.  ISSUE: Consider regrading overall RAG assessment to GREEN as RED assessment is colored in this funding.	Steaded to tutting the state of			- ISSUES: Schools show a lack of interest inregular drop-ins, preferring	workshops which fit with PSHE lessons. Resolution plan in place. Victim Support restructure is underway, may affect performance. Future allocation will	be reduced			NO ISSUES OR RISKS IDENTIFIED.
	Year to date												
	Project objectives/targets 09/10	Provide children and young people with the knowledge and skills to build relationships based on respect, mutual understanding, with shared power and a commitment to non-violence Combat gender abuse	To investigate all cases of ASB in both the public and private sector as well as non tenure specific incidents (e.g. public spaces).  To work closely with other partners, particularly the police to tackle community spars	To carry out a programme of education for young people on the effects ASB on others and what to do if subjected to incidents of harassment or bullying.	The parenting programme will continue to offer support to more prolific families engaging in ASB activity to change behaviour and improve parenting skills.	To undertake the 'triple track' approach in dealing with ASB as outlined by the DCSF/Home Office.	To deliver key services to victims in partnership with the statutory and	voluntary sector. To contribute to key national and local priorities and targets.	especially through reducing repeat	victimisation and the prevention of victim turned perpetrator. To deliver	specialised support to young people, BME and young victims of crime with an emphasis on serious crime	Learning Mentor: Support maximum caseload of 20 young people of secondary school age to contribute to N1 45. Cofacilitate motivational education group	Drugs Work: Assess all relevant young people coming to the attention of the YOS via the courts. Contribute to Trage project by assessing those arrested on drug offences and divert away from Criminal Justice System. Facilitate cannabis and alcohol awareness sessions as necessary.
	Budget Leff to Spend			£55,038					£22,908				£19,769
	Spend To Date			£229,462					£68,851				£95,731
	Total Budget 09/10			£284,500					£91,759				£115,500
ב ב	Risks Budget			<u>o</u>					D A				O O
	sənssı			ڻ V					Q D				<u>ა</u>
	Timescale Resources			ŋ					<b>A</b>				9
	This Quarter			4					٧				O .
	Better Quality of Life Last Quarter			∢					∢				Ø
	Healthier People with a												
	Prosperity Shared by All Safer for All			<u> </u>									
	Economic Vitality and												
	An Environmentally Sustainable Future												
	People at the Heart of Change												
u.	Monitoring Retur												_
	Project Manager	-eatherstone		Mike Bagnall				4	(Victim Support	нагілдеу)			Linda James
	Projects	Violence		Anti-Social Behaviour Action Team				,	Community and Victim (Work				Specialist Youth Crime Prevention
							<u> </u>						

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							ag	<del>e 18</del>											
	Comments			Variances: October/December spend has not none through wet H O sent	additional money than orginally profiled. Awaiting invoices							Variations: September-December spend has not gone through yet		T					
	Year to date																		
	Project objectives/fargets 09/10	Foreign National Work: NO OBJECTIVES GIVEN	Understanding of, and engagement with, Muslim communities.	Knowledge and understanding of the Preventing Violent Extremism agenda.	Effective development of an action plan to build the resilience of communities and support vulnerable individuals.	Effective oversight, delivery and evaluation of projects and actions.	To build the capacity of the partnership to lead on the delivery of the Adult Drug	To develop meaningful carer/user involvement in the planning, commissioning	To ensure that DAAT is delivering services	which offer value for money  To improve the partnership structures for planning and commissioning of Young People's Substance Misuse prevention and	treatment services	process by ensuring that it is in line with nationally agreed guidance in order to	Improve the knowledge base for commissioning young people's substance misuse services	To ensure that the Children's and	widely understood and works as an	integrated, holistic system rather than a collection of individual services	To reduce alcohol-related health harm	To reduce alcohol-related harm to children and young people	To reduce alcohol-related mortality
	Budget Left to Spend				£100,091				·	•		£103,965							
	Spend To Date				£136,909							£82,035							
	Total Budget 09/10				£237,000							£186,000							
	Risks				<u>د</u> ن							o o							
	Resources				<u></u>							<u>ი</u>							
	This Quarter Timescale				<b>∢</b> ن							O O							
	Better Quality of Life Last Quarter				<del>ن</del> ق							Ű							
	Healthier People with a																		
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	An Environmentally Sustainable Future Economic Vitality and																		
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u.	Monitoring Retu																		
	Project Manager				Sean Sweeney							Marion Morris							
	Projects			Preventing Violent	Extremism							Drug and Alcohol Misuse							

	Comments	
	Year to date	erway,
	Project objectives/fargets 09/10	Note: Traffic light annotation is based on the following: Green Status- the project is on schedule to deliver agreed milestones/outcomes in line with the project plan Amber Status- the project has encountered some issues which could affect the delivery of outcomes within agreed time, cost and resources. Recovery action is underway, but has either not yet been approved or tested. Red Status- Delivey of outcomes within agreed time, cost and resources is not presently possible. The project may have stalled and requires urgent attention.
	udget Leff to Spend	ne, cost ar ave stalled
	Spend To Budget Left to Date Spend	an iin agreed ti oject may h
	Total Budget 09/10	the project pl outcomes with ossible. The pr
	Budget	with y of c
	Issues Risks	line liver
	Resources	es in e de t pre
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	Last Quarter	/outc affec es is
	Healthier People with a Better Quality of Life	ourc
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	Sustainable Future Economic Vitality and	ng: igree sues , cos
	People at the Heart of Change An Environmentally	followir eliver a ome iss d.
u"ı	Monitoring Retu	on the land the land the land the land the land the land substitution of the land th
	Project Manager	notation is based oject is on schedu roject has encoun t been approved of outcomes within
	Projects	Note: Traffic light annotation is based on the following: Green Status- the project is on schedule to deliver agreed milestones/outcomes in line with the project plan Amber Status- the project has encountered some issues which could affect the delivery of outcomes within abut has either not yet been approved or tested. Red Status- Delivey of outcomes within agreed time, cost and resources is not presently possible. The proje

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Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Safer Communities Priorities 2010 -11

Report of: Jean Croot, Corporate Head of Safer Stronger

**Communities** 

#### **Purpose**

To recommend to the SCEB suggested key priorities to be addressed by the Partnership during 2010/11, and to invite partners to identify any other key priorities or gaps.

#### **Summary**

The key priorities recommended below have been taken from the Safer for All Strategy 2008/11, using both the Strategic Needs Assessment and the National Indicators relevant to this area of work.

This paper sets out the proposals which, after agreement by SCEB, will be developed into an action plan for 2010/11 and brought back to the SCEB in June for approval.

#### **Legal/Financial Implications**

This work will be funded through core budgets of the partnership agencies, supplemented by the Partnership Area Based Grant where appropriate.

#### Recommendations

- 1. That SCEB approves the proposed key priorities for 2010/11 and adds any missing priorities.
- 2. That SCEB instructs the Safer Stronger Communities Service to develop the key priorities into an action plan for 2010/11 identifying lead officers and timescales for each activity required to achieve the key priorities.
- 3. That the appropriate partnership teams (particularly the Community Safety Team and Drug & Alcohol Action Team) set their teams' work plans for 2010/11 using these key priorities.

#### For more information contact:

Name: Jean Croot

Title: Corporate Head of Safer, Stronger Communities

Tel: 020 8489 6934

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#### **Background**

- The Safer for All Strategy is due to expire in March 2011 and therefore a new strategy will be prepared during 2010/11. The key priorities listed below have been taken from the current Safer for All Strategy 2008/11.
- The Partnership also carried out a Strategic Needs Assessment in late 2010. This highlighted how the Partnership has addressed crime and antisocial behaviour during the previous year and what work is required to continue the very good progress already made to further drive down crime and anti-social behaviour in Haringey.
- 3 It is also important to note the key local performance indicators, taken from the National Indicators (NI's) relevant to this work, when agreeing the key priorities for 2010/11. These are as follows;
  - NI 15 Serious violent crime rate
  - NI 16 Serious acquisitive crime rate
  - NI 21 Dealing with local concern about crime and anti-social behaviour by the council and police
  - NI 35 Preventing violent extremism
  - NI 37 Public awareness of civil protection arrangements in the local area
  - NI 39 Reductions in alcohol-related hospital admissions
  - NI 40 Drug users into effective treatment
  - NI 41 Perceptions of drunk and rowdy behaviour as a problem
  - NI 42 Perceptions of drug use or drug dealing as a problem
  - NI 45 Engagement by young people in suitable education, training and employment (ETE)
  - NI 111 Number of young entrants into the Criminal Justice System aged 10-17
- Taking all the above into consideration, the key priorities suggested for 2010/11, with some identified actions to achieve these (in boxes below each priority) are:
  - i. Prevent and reduce serious priority crime (both acquisitive and violent crime) and adult re-offending.

Embed and develop intelligence-led planning, marketing, problem-solving and performance monitoring

Deliver and develop the work of the Gang Action Group (13 - 24 year olds)

Implement partnership residential burglary action plan

Implement and develop the reducing adult re-offending action plan

Analyse and develop a response to crime and disorder around key transport hubs

Further develop the reach and scope of the Q-Car robbery operations

Produce the next 3-year Community Safety Strategy (inc ASB/hate crime)

ii. Prevent and reduce the number of young people involved in crime. Promote a positive future for young people, increasing skills and educational achievement and contributing to reductions in child poverty and improvements in safeguarding children.

Identify risks and actions to address these in relation to delivering youth justice services

Monitor referrals to Triage, the youth crime diversion scheme.

Carry out actions arising from the January 2010 Ofsted inspection and Safeguarding Plan

Commission targeted youth activity and diversion with proven outcomes (e.g. employment and pro-social skills)

Commission Victim Support to increase support, referral and reporting from young victims of crime and anti-social behaviour

Deliver ASB workshops in Primary and Secondary Schools

iii. Increase satisfaction with needs based, community-focused services. Improve community perceptions of responses to crime and anti-social behaviour and increase local confidence in the criminal justice system.

Produce and monitor Safer Neighbourhood Panel priorities and Area Priority Plans

ASBAT to meet key KPIs: make contact with victim within 24 hours (90%); completion of Stage 1 tasks (70%), customer satisfaction levels (70%)

Deliver the Anti-Social Behaviour Communications Plan

Deliver key Justice Seen Justice Done priorities

Support and develop the structures and outcomes from the Community Justice Court

Establish an effective structure to facilitate 'Community Call to Action'

iv. Reduce the harm caused through drug and alcohol misuse. Tackle health inequalities.

Increase the number of Problematic Drug Users (PDUs) recorded as being in effective drug treatment

Reduce Alcohol Related Hospital admissions

Reduce re-offending amongst drug misusing offenders

Increase the number of all adults over 18 years old recorded as being in effective drug treatment to 1369 (a 4% growth on the baseline figure for 2009/10)

Maintain an effective treatment rate of over 80% for those clients retained in treatment for 12 weeks or successfully discharged under 12 weeks

Achieve a successful discharge rate from drug treatment of 60%+

Health issues to be introduced as a standing item on Area Based Working agendas

v. Deliver key actions in the Anti-Social Behaviour and Hate Crime Strategies.

Deliver parenting support to the most prolific families engaging in anti-social behaviour

Improve outcomes for victims and witnesses of anti-social behaviour

Address and co-ordinate responses to lower-level anti-social behaviour in partnership with Housing Services

Train key teams in availability and use of all anti-social behaviour tools and powers

Target delivery of the Enviro-crime programme to impact positively on perceptions

Support and develop the use of localised problem-solving for anti-social behaviour issues, accessing relevant funding opportunities

Implement key standards to support anti-social behaviour outcomes (e.g. Tenancy Standards Authority; Secure by Design; Introductory tenancies etc)

Deliver key actions in the Hate Crime Action Plan

vi. Ensure that the Borough is prepared for emergencies and partnership agencies have effective business continuity plans in place.

Protect key sites from terrorist attacks

Develop and deliver a series of initiatives to inform the public and businesses about preparing for emergencies

Comply with the Minimum Standards for London (in Emergency Planning) Tranche 2

Review the Council's response to swine flu and severe weather

Undertake Olympics related contingency planning

Achieve an RSPCA Award for Animal Welfare for the Contingency Planning Footprint

Review and ensure the update the Council's Business Continuity Plans; deliver a programme of training and exercising for Council officers

- 5. Members are invited to agree the above suggested key priorities and identify any gaps, or other key priorities that need inclusion.
- 6. Members are invited to request that the key priorities agreed are developed into an action plan for 2010/11 and brought back to the SCEB in June for approval.

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Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Area Based Grant Resource Plans 2010 -11

Report of: Wayne Longshaw, Assistant Chief Executive

(PPP&C)

#### **Purpose**

To recommend to the SCEB proposals to allocate the Area Based Grant (ABG) and Basic Command Unit (BCU) funds for 2010 - 11, making efficiency savings over the allocations given in 2009 – 10.

#### Summary

The spend of allocations given for 2009 – 10 were reviewed using the quarterly monitoring reports.

Although the allocation of these funds to SCEB is largely similar between 2009 - 10 and 2010 - 11, we are required to seek up to 10% savings to (a) provide a possible cushion for the following year, given that we anticipate a significant drop in these funds for 2011 - 12; and (b) to ensure the funds are used as effectively as possible to drive down crime and anti-social behaviour and achieve the national indicators and local targets.

#### **Legal/Financial Implications**

The ABG is allocated to the theme boards by the Haringey Strategic Partnership (HSP). It is anticipated that there will be a significant reduction in these funds to the Borough after 2010 – 11 and this needs to be prepared for appropriately.

#### Recommendations

- 1. That SCEB approves the proposed reduction from the 2009 10 allocations according to the attached chart, and notes the reasons for these recommendations.
- 2. That SCEB considers how best to utilise savings made, or whether this needs guidance from the HSP.

#### For more information contact:

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Title: Assistant Chief Executive (PPP&C)

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#### **Background**

- 1 This report needs to be read in conjunction with the attached chart (ABG Efficiency Savings 2010/11 Draft).
- The SCEB Performance Management Group reviewed the spend of allocations given for 2009 10 using the quarterly monitoring reports. Those funded projects showing red and amber across the 'Project Performance self assessment' headings were considered first and it is proposed that these **not** be funded next year (2010/11). Those projects which were mainly amber or red were next considered and appropriate savings identified (see the column to the far right of the chart). Then the remaining projects were discussed to identify further possible savings.
- There were three projects that had already been identified as requiring funding during 2010/11 and these were: Haringey Police Organised Crime Intelligence project (£30k for enforcement work to address gang-related crimes), Gangs Engagement Programme (£20k for engaging with older youth gang members: those aged 19+), and Reducing Re-offending (£60k for reducing re-offending of those aged 18+).
- 4 The total savings made were as follows:

2009/10 ABG spend = £2,166,100 2010/11 ABG proposed spend = £1,982,410Savings recommended = £183,690

2009/10 BCU spend = £309,532 2010/11 BCU proposed spend = £309,532

- 5 Members are asked to note the recommendations made in the attached chart and the allocation of funds to the overall programme.
- 6 Members are asked to note the proposed savings of £183,690. It is envisaged that the savings generated will be carried forward to help cushion the impact of future reductions in grant from 2011/12.

Ap	pe	na	IX
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Please see chart attached.

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AB(	BG funded ac	ABG funded activity by theme	ne en		2009/	10 Pr	oject	perfo	2009/10 Project performance self assessment	2010/11 Efficiency Savings	avings
Project name	LAA indicator alligned to	2009/10 actual	2010/11 funding (proposed)	1st Quarter	Timescale	Resources	Risks	fəgbud	Performance comment	Project description	Recommended commissioining priority 2010- 2011 (D=discontinue; C=continue; R=re-allocation; P=possible)
Community/Victim Work	Local (victim	53,000	38,000	A A	∢	ى ك	- A	σ	Outreach work with young people and schools being delivered. Some delay due to lack of confirmed beyond Sept.	Outreach work with young people and scovers a long-standing contribution to the running of schools being delivered. Some delay due Victim Support Haringey. This has been match funded from to lack of confirmed beyond Sept.	C - Reduction recommended due to VS restructure and
Specialist youth crime prevention		115,500	115,500	<u>ი</u>	σ	۵	ڻ رح	ڻ ت	All posts filled. Performance on both first time entrants and youth violence is favourable		a high priority
Preventing Violent Extremism Fund	35	219,000	184,000	<u>ი</u>	⋖	Q	ى ت	g	On track to meet level 3	This project implements the PREVENT agenda locally in support of NI35. The overarching aim is to build the resilience and support vulnerable individuals	C - Reduction recommended
Drug and alcohol misuse	39, 40	420,410	415,410	<u>ი</u>	ഗ	<u>ი</u>	Q Q	ڻ ت	Staff and commissioning in place. Pulled in significant money for alcohol. Targets challenging	This project will produce treatment plans for the DAAT adult and young people. The project will also reduce alcohol related hospital admissions.	C - Reduction due to minor doverprogramming
Community Safety CCTV Management	15' 16, 21	31,300	0	A A	<	۵ ۳	ж В	Œ	Recruitment for CCTV manager unsucessful. Funding has been spent on stop gaps to date.	This amount was earmarked to fund 50% of the strategic management of the councils CCTV operation. The other 50% is from Parking	D = re-allocation due to lack of successful recruitment
Problem solving	15' 16, 21	125,000	50,000	A A	<	۵ ۳	ж	Œ	Slow to spend but now on track. Valuable resource for partnership	Problem solving is responsive, dealing with issue/ priorities as they arise, maximising resources and strengthening areabased working.	S C - High reduction as this is becoming embedded. To be
Haringey Police provision	15' 16, 21	365,000	325,000	A Q	Ø	<u>ნ</u>	ڻ د	∢	Excellent record across prioirty crime types, esp. acquisitive crime. Serious violent crime a real budget challenge, being constantly monitored. Variance in spend may occur in Q3/4	This project will enhance the basic police response to  C - Remains static but Acquisitive and Violent crimes additional hours through recommendation is to overtime payments for the dedeicated and experienced officer incorporate the anti-burglary available support project at 12 below	C - Remains static but h recommendation is to incorporate the anti-burglary support project at 12 below
Safer Communities Provision	15' 16, 21	430,000	420,000	Q	Q	<u>ი</u>	۷.	ഗ	All posts in place. Key pieces of developmental work well underway. Non CJ interventions proving worth	This project directly supports 4 of Haringey's 35 LAA improvement targets. The allocation also funds specialist policy, partnership, data and analytical staff	C - Remains static as this was reduced last year. Any slack to be earmarked for marketing
Anti-Burglary support project	16	40,000	40,000	<u>ი</u>	ഗ	<u>ი</u>	ري ري	⋖	All milestones delivered. Valuable programme	Provides a service for persons aged 55yrs plus which includes See comment at 10 above conducting security and safety audits at the home of burglary victims	S
Haringey Police Organised Crime	15	0	30,000						N/A	This is a new allocation to allow continued intelligence work and responses to serious organised gangs and crime. It is a top priority	
Addressing and reducing domestic voilence	15	82,400	80,000	<u>ი</u>	Ø	<u>ი</u>	ڻ د	σ	Posts filled. New, expanded strategy. Significant additional resources have been levered in	This project addresses domestic violence and gender abuse. This includes increasing women and children's safety and holding abusers accountable.	C - Slight reduction. Will not impact on posts
Anti-social behaviour	. 21	284,500	284,500	A	Œ	α <	(	Ć	Running a caseload of 100 monthly.	This project funds core ASB case work. The ASBAT deals	C - continue as is. This remains

ABG funded Project name LAA indicator alligned to	ARG funded activity by theme		•						
_		me	200	9/10 P	roject	perfo	2009/10 Project performance self assessment	2010/11 Efficiency Savings	avings
	A 2009/10 actual ned	2010/11 funding (proposed)	1st Quarter  2nd Quarter  Timescale	Resources	lssues	fagbud	Performance comment	Project description	Recommended commissioining priority 2010- 2011 (D=discontinue; C=continue; R=re-allocation; P=possible)
Total	2,166,110	1,982,410							
The London Boxing 15,16,111 Academy Community Project (LBA)	30,000	30,000	<u>ა</u>	Ø	<u>ა</u>	ڻ ت	Has delivered from April, and has not allowed delayed funding to impact on the delivery.	The London Boxing Academy Community Project (LBA) provides an alternative education for students aged between thirteen and sixteen who are at risk of social or educational exclusion and who are unable to adapt to a formal school environment to assist with integration into mainstream society. Currently ca. 79 beneficiaries	C - look at NEET/Economic regeneration partnerships
The Refuge (formerly 15,16,111 Off The Street Less Heat (BWFE))	7,500	7,500	<u>ნ</u> ნ	g	<u>ნ</u>	<u>ن</u>	Have delivered from April, and not allowed delayed funding to impact on delivery.	The Refuge runs on Broadwater Farm Estate to engage young C - recommended for continuation due people at risk of crime and ASB late in the evenings (8pm- to high priority midnight) during school holidays and on Friday evenings.	g C - recommended for continuation due to high priority
Met Track 15, 16,	, 111	0	я я я	∢	A	œ 	Early delivery was patchy, attendance was low. It became clear that the cohort of young people attending did not match the profile expected. This project will be terminated.	Met Track offers sport as the healthy alternative in life to young people, and is aimed at showing young people who might not otherwise get the opportunity, just how sport can affect their lives for the better. Participants will be referred from the YOS and SNTs.	D - Consider Met Row as an alternative
The Local Intervention 15,16, 21, 111 Fire Education (LIFE)	25,000		<u>ი</u> ნ	g	<u>ა</u>	ڻ ح	Have delivered from April, and not allowed delayed funding to impact on delivery.	LIFE programme is an intensive five day course that teaches young people between the ages of 13 and 17 fire fighting skills alongside real fire-fighters.  Young people who take part in the LIFE courses undertake a number of training exercises, including the use of breathing apparatus, casulaing rescue, hose line practice and problem	D - few sustainable outcomes
Junior Citizens 15,16,111	4,000	5,000	<u>ნ</u> ნ	g	<u>ა</u>	g	Have delivered from April, and not allowed delayed funding to impact on delivery.	Solution Citizens is the Mary flags the property of Year 6 students as they prepare for secondary transfer. It is now mainstream funded and this funding was used to deliver a secondary programme tackling knife crime for year 11s.	P - This may now be covered elsewhere/ mainstreamed
Value Life Plus	111 10,000	0	<u>ნ</u> ნ	Ø	<u>ა</u>	<u>o</u>	Have delivered from April, and not allowed delayed funding to impact on delivery.	Value Life was instigated by young people at Gladesmore School in 2002. This is Year 6 of the project and it is anticipated that the partnership will encourage other schools to become involved in this celebration of young people's activities and allow their voice to be heard against weapons and violence.	D - difficult to justify one day as value for money
Haringey & Community 15, 16, 111 ABC	, 111 40,000	40,000	<u>ი</u> ნ	g	<u>ა</u>	<u>o</u>	Have delivered from April, and not allowed delayed funding to impact on delivery.	Haringey Police and Community Amateur Boxing Club was founded in 1999 to give local young people a safe environment within which to develop their fitness and sporting ability while diverting them from street crime and anti-social behaviour. Coaches promote respect, hard work and very high standards of behaviour.	C - consider looking at alongside London Boxing Academy
Young Leaders for 15, 16, 111, 21 Safer Cities (VOYAGE)	20,000		д Д	<	∢	œ	No plans have been received from BPA despite several requests. They were recruiting in October, we await results of this. However they have some funds for 2009/10 already for Haringey young people.	The Metropolitan Black Police Association runs a qualification aimed at tackling youth crime. The programme targets years 9 and 10 (85 currently registered). Participants meet role models from the association's youth forum, Young Black Positive Advocates, international young leaders and members from the community and police service.	D - poor project management makes it gifficult to justify further investment s
Reducing Harm from 15, 111 Weapons	7,500	1	я я я	α	α α	с 	funding being approved by MPA ayed the project, however revised llans have not yet been ed.	This fund will be used to commission work with young people to challenge their views on weapons around the "Fear or Fashion" model (e.g. 'What's the Point?', 'inside, out!')	P - Capacity and impact of local campaign to be considered

LAA 2009/10 ndicator actual	funded activity by theme		-	2006	10 F	Proje	ct pe	rform	2009/10 Project performance self assessment	2010/11 Efficiency Savings	vings
		(proposed)	1st Quarter 2nd Quarter	Timescale	Resources	sənssı	Risks	fagbuð	Performance comment	Project description	Recommended commissioining priority 2010- 2011 (D=discontinue; C=continue; R=re-allocation; P=possible)
309	309,532	229,532									
		20,000								Specialised engagement and skills' building programme with C - recommende older youths engaged in gang activity or at risk of to high priority (wengagement. Delivered through community resource, working problem solving) with statutory partners (funded through problem-solving in 09/10)	C - recommended for continuation due to high priority (was funded from problem solving)
		000,009								Project budget to promote partnership working to reduce reoffending and to continue support to the Haringey Court Help Desk and towards a diamond district model. Close liaison and matched funding will need to be sought e.g. from Worklessness budgets	R - recommended as re-allocated due to current priority and scope for levering in further resources
		309,532									



Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Haringey Reducing Re-offending Programme (HARRP)

**Action Plan 2010/2011** 

Report of: Michael Buraimoh – Reducing Re-offending Officer

#### **Summary**

This report summarises the strategic work carried out so far as well as the planned delivery of the reducing re-offending strategy in the borough. Although the initial funding will be for the first year of delivery, the programme is expected to last a minimum of 2 years for it's effectiveness to be measurable (based on the working definition of re-offending).

#### Recommendations

That board members note the activity and progress over the coming year in support of the reducing re-offending agenda.

#### **Financial/Legal Comments**

Funding has been allocated from the Safer Communities Area Based Grant to cover the salary cost of the Reducing Re-offending Officer. An operating budget has been allocated from the BCU fund.

#### For more information contact:

Name: Michael Buraimoh

Title: Reducing Re-offending Officer

Tel: 020 8489 2661

Email address: Michael.Buraimoh@haringey.gov.uk

#### **Background**

#### 1. Introduction

In 2008 the Drug and Alcohol Action Team (DAAT) and Community Safety Team (CST) commissioned research into re-offending and resettlement. The key recommendation of this work was to establish a project management post to work with a multi-disciplinary officer group to produce and co-ordinate a comprehensive reducing adult re-offending action plan.

The following outputs have now been achieved:

- 1. A Reducing Re-offending officer was recruited in November 2009.
- A multi-agency steering group comprising of representatives of key services and agencies, has been set up and has held two meetings since inception.
- 3. One year delivery Action plan (included with this report) has been developed.
- 4. Key delivery partnerships with voluntary, private and public sector organisations have been initiated.

#### 2. The Haringey Reducing Re-offending Programme (HARRP)

**General Objective:** To significantly reduce the risk of re-offending among non-statutory adult offenders through a case management-focused partnership effort to provide coordinated resettlement-driven services.

This involves developing a local reducing re-offending action plan. The plan identifies strategies and actions to address problems that lead to repeat offending among Haringey residents sentenced to less than 12 months.

The Specific Objectives are:

- To map existing services accessible by beneficiaries around the 7 pathways to resettlement and identify service gaps.
- To develop and deliver the 'Work Works' model of ex-offender employment and training support, to 8 providers.
- To facilitate ease of access to further Education for beneficiaries.
- To create and manage the Haringey Network of Socially Responsible Employers (HANSRE).
- To identify and recruit 30 project beneficiaries from the prison system.
- To work with beneficiaries to assess their resettlement needs and develop Individual Resettlement Plan (IRP); as well as to manage the stage by stage delivery of the IRP.
- To develop a social enterprise scheme and support 5 beneficiaries in social entrepreneurship.
- To facilitate access to the Housing and Options Team's Rent Deposit Scheme.
- To create and manage the Haringey Reducing re-offending network (HARREN) to achieve seamless service delivery to beneficiaries across pathways.
- To track beneficiaries (aftercare) and provide ongoing support as may be required.

HARRP will expectedly continue to evolve in order to always remain relevant, in line with any new developments and emerging best practices.

#### 3. Scope

The London Borough Offender Profile Report reveals that adult Haringey residents who are non-statutory offenders/ex-offenders sentenced to either custodial (particularly in Pentonville and Holloway prisons) or community sentences make up over 60% of re-offenders in Haringey. The Reducing Re-offending Programme will only target this group, as despite being the majority of repeat offenders, no agency has the statutory obligation to supervise or

coordinate efforts to effectively resettle them following their prison terms. HARRP will work with these offenders before, during and after imprisonment. It will also provide access to services for offenders' families.

# 4. Project Team Structure/Reporting Arrangements

**Project Management:** The Project will be managed by the Reducing Reoffending Officer (RRO), who will report to the Policy Officer. The RRO will be responsible for the case workers.

**Project Steering Group:** The project steering group is a multi agency group providing strategic support and direction to the programme. It consists of:

- Eliza Meechan Senior Safer Communities Policy Officer
- Andy James Drug and Alcohol Action Team
- Dennis Dollery MPS Criminal Justice Unit
- Sarah Walbank Probation
- Denise Gandy Head of Housing Support and Options
- Liz Crisp Supporting People Project Officer
- Stephen Carroll Haringey Courts Services
- Ambrose Quashie Employment and Skills Policy Officer
- Michael Buraimoh Reducing Re-offending Officer
- Elaine Cunnea Neighbourhood Crime & Justice Co-ordinator
- Claire Kowalska Community Safety Manager

# 5. Summary of expected Outcomes

- Beneficiaries do not re-offend within at least two years of engagement on HARRP.
- Clear lines of accountability and infrastructure for managing offenders sentenced to less than 12 months
- Sustainable partnership is developed with statutory and voluntary organisations
- Sustainable and active network of socially responsible employers in Haringey
- A sustainable resource for managing offenders sentenced to less than 12 months
- Improved community involvement in offender resettlement and rehabilitation

#### 6. Summary of Milestones

No	Milestone	Time Frame	Milestone Owner
1	Present Action Plan to SCEB	February 2010	MB & EM
2	Reducing Re-offending	March 2010	MB & EM
	Conference		
3	Recruitment of Case Worker(s)	March – April	HR
		2010	
4	Creation of Haringey Reducing Re-	March – April	MB & EM
	offending Network (HARREN)	2010	
5	Creation of Haringey Network of	August 2010	MB & AQ

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	Socially Responsible Employers (HANSRE)		
6	Work Works Training programme	May – June 2010	MB & AQ
7	Work Works Seminar	Feb 2011	MB & AQ
8	Commissioning of the Reducing Re-offending Social Enterprise Project	July – August 2010	MB

# 7. Risks and mitigating action

Risk	Impact (H/M/L)	Probability (H/M/L)	Mitigation Plan Summary
There is a risk that the recruitment process (of case workers) will be slow which would lead to delays in the project.	Н	M	The Reducing Re- offending Officer will cover in as much as is possible to ensure project kicks off as planned.
There is a risk of inadequate funding leading to inability to fully implement action plan, especially with the social enterprise project.	Н	M	The private sector will be engaged to achieve funding where feasible. However the Social Enterprise Project might become a future project
There is a risk of a lack of commitment from key partners which could lead to problems with establishing an effective multi-agency approach and sharing information as well as cofunding.	M	M	Good practice from other partnership approaches within Haringey and from Tower Hamlets will be implemented where appropriate
There is a risk that future funding to deliver the action plan may not be available – a risk of discontinuity	Н	M	An evidence base demonstrating the argument for investment will be developed

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Business Plan Objective: (use a separate form for each objective)	Responsibility of: (identify officer responsible for achieving this objective)
To Reduce the Risk of Re-offending by Non-statutory Offenders	Michael Buraimoh – Reducing Re-offending Officer
<b>Council Plan Priorities:</b> (state the Council Plan Priorities that this objective supports)	supports) Creating a Better Haringey: cleaner, greener, safer.

Description of targets and performance measures relevant to this objective, including all relevant National Indicators;	olific and priority offenders HO DSO
Local Area Agreement targets and key local Performance Indicators.	ne rate PSA 23
Description of targets and performance measures relevant to this ob Local Area Agreement targets and key local Performance Indicators.	<ul><li>NI 30 Re-offending rate of prolific and priority offender</li><li>NI 16 Serious acquisitive crime rate PSA 23</li></ul>

Activity to be undertaken: (list key activities or projects that will be undertaken to meet the objective)	Lead Officer	Cost/Funding Source	Due date (state month the activity will be completed by)	RAG Progress
	General			
<ol> <li>To carry out mapping of services available and accessible by non-statutory offenders around the seven pathways.</li> </ol>	Michael Buraimoh	Officer Time	February 2010	Green
2. To create an Haringey Reducing Re-offending Network (HARREN) of relevant providers across the 7 pathways	Michael Buraimoh	£5,000	March 2010	

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Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Activity to be undertaken: (list key activities or projects that will be undertaken to meet the objective)	Lead Officer	Cost/Funding Source	Due date (state month the activity will be completed by)	RAG Progress
3. To establish a clear system for achieving seamless cross referrals among identified service providers	Michael Buraimoh	Officer Time	March 2010	
4. To carry out detailed analysis of crimes committed by non-statutory offenders, identify emerging patterns (To inform priority in service development and delivery).	Leo Kearse/Peter De Bourg	Officer Time	February 2010	Amber
5. To work with the Prisons, police and the Probation Service to establish an effective system for recruiting project beneficiaries.	Michael Buraimoh	Officer Time	March 2010	Amber
6. To recruit one case worker.	Michael Buraimoh	£36,600	April 2010	
7. To achieve local community commitment to HARRP core objectives by presenting at all 7 area assemblies as well as ward panels.	Michael Buraimoh	Officer Time	On Going	
8. To organise an inter-borough good practice sharing forum and continually examine good practices from other boroughs.	Michael Buraimoh	£200	January 2011	
9. To develop SLAs with prisons and CONEL	Michael Buraimoh	Officer Time	April 2010	

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Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Education, Tra	Education, Training and Employment	ment		
1. To identify existing employability programmes in prisons and facilitate access for offenders through the HARRP Project.	Michael Buraimoh	Officer Time	March 2010	Amber
2. To develop and deliver a 'Work Works' training package (in partnership with the Haringey Guarantee) to selected providers who deliver employability support to ex-offenders.	Michael Buraimoh & Ambrose Quashie	Officer Time	May 2010	
3. To work within the 'Haringey Guarantee' programme to deliver accredited training and work placements to project beneficiaries	Michael Buraimoh	Officer Time	On Going	
4. To create (and manage) an Haringey Network of Socially Responsible Employers (HANSRE)	Michael Buraimoh & Ambrose Quashie	£200	August 2010	
5. To provide support to 10 non-statutory ex-offenders to achieve college qualifications and improve employability, in partnership with the CONEL.	Michael Buraimoh	Officer Time	March 2011	
6. To provide in-work continuous support to non-statutory ex-offenders to ensure employment sustainability.	Work Works- trained Advisers & Case Workers	Officer Time	On Going	
7. To work with the council's Business and Enterprise Team to develop and deliver a social enterprise project (Success for the Community) to train, support and facilitate grant access for 5 non-statutory ex-offenders (social	Michael Buraimoh	TBC	ТВС	

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Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Attitude, Thi	ttitude, Thinking and Behaviour	our		
1. To facilitate access for project beneficiaries to existing behavioural courses in prison and in the community.	Michael Buraimoh	Officer Time	On Going	
2. To ensure continuity of behavioural support received in custody through to resettlement of offenders in the community	Case Workers	Officer Time	On Going	
3. To empower delivery partners to incorporate offender motivation and attitude change into frontline delivery, through their participation in the HARRP conference workshops.	Michael Buraimoh	Officer Time	March 2010	
4. To work with the A4E to develop an ex-offender-led mentoring scheme.	Michael Buraimoh	£5,000	August 2010	

Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Acc	Accommodation			
1. To carryout a detailed mapping of housing service providers with referral possibilities and link to HARRP	Michael Buraimoh	Officer Time	February 2010	Green
2. To work with Housing Support and Options Service to minimise loss of accommodation for non-statutory offenders sentenced to 16 weeks or less.	Case Workers	Officer Time	On Going	
4. To provide access to the Housing and Option's rent deposit scheme.	Michael Buraimoh	£15,000	Feb 2011	

Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Drug	Drugs and Alcohol			
1. To refer and track the progress of relevant non-statutory offenders through DIP.	Case Workers	Officer Time	On Going	
2. To refer and track the progress of relevant non-statutory offenders through Alcohol Treatment programmes in partnership with HAGA.	Case Workers	Officer Time	On Going	
3. Identify and establish a referral pathway to existing prison-based voluntary drug/alcohol treatment organisations.	Michael Buraimoh	Officer Time	April 2010	

Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Mental ar	Mental and Physical Health			
1. To work with existing prison health care system to ensure access to practical advice and treatment while in custody.	Case Workers	Officer Time	On Going	
2. To track, within HARRP, offenders requiring continuity of service and make/track referrals to relevant health care providers	Case Workers	Officer Time	On Going	
3. Identify Healthy lifestyles/health improvement programmes available in the borough and make referrals as appropriate.	Michael Buraimoh/Case Workers	Officer Time	On-going	
4. To work with NHS Haringey (St. Ann's Hospital) to facilitate access to the 'Working for Health project (Health Condition Management).	Case Workers	Officer Time	On-going	

Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Childre	Children and Families			
1. To include offenders families in the Haringey Reducing Re-offending Network to be part of the effort to deliver the reducing re-offending strategy.	Michael Buraimoh	Officer Time	March 2010	
2. To capture information about an offender's family circumstances systematically in the HARRP process.	Case Workers	Officer Time	Ongoing	
3. To use the IRP to plan interventions for offender families where necessary, working with CHRYSALIS.	Case Workers	Officer Time	Ongoing	

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Reducing Re-offending Action Plan 2010/11- Business Unit: Safer and Stronger Communities

Finance,	Finance, Benefit and Debt			
1. To establish a system that allows for priority Jobcentre Plus appointments to be made for soon-to-be-released project beneficiaries	Michael Buraimoh	Officer Time	May 2010	
2. To make referrals to Citizens Advice Bureau (or other relevant financial services)	Case Workers	Officer Time	Ongoing	
3. To create a project fund for immediate financial needs of beneficiaries, such as Interview clothing etc (subject to funds availability)	Case Workers	£3 000	Ongoing	
4. To work with the Prince's Trust (and similar organisations) to facilitate access to and monitor disbursement of grants for entrepreneurships	Michael Buraimoh	Officer Time	Ongoing	
5. To develop partnership with an high street bank to provide financial advice and services (including account opening) to project beneficiaries	Michael Buraimoh	Officer Time	August 2010	



Briefing for:	Safer Communities Executive Board	Item number		
Title:	Haringey Emergency Ale	ert Service		
Lead Officer:	Andrew Meek, Emergency Continuity Manager	Planning and B	susiness	
Date:	14 <sup>th</sup> January 2010			
Cabinet member input and introduction	The Council has a statutory duty to communicate with the public to warn and inform people about emergencies. Text messaging is the most accessible format for many people, and provides a means for getting information to many people as quickly as possible.  This service will operate with ward based contact lists to ensure messages are relevant locally, and a borough-wide list to keep key stakeholders informed.			

#### 1. Purpose of this paper

To inform and advise SCEB Members about the Haringey Emergency Alert service.

# 2. Background and context

The Council, along with the emergency services and a number of other agencies, have a statutory duty under the Civil Contingencies Act to put in place systems to provide information to the public about emergencies. This takes two forms:

- Information to help people prepare for emergencies themselves
- Systems to warn and inform people in the event of an emergency.

A number of boroughs, and other local authorities have put in place mass messaging systems to alert the public about potential emergencies.

#### 3. The text alert system

The Haringey Emergency Alert system will send a text message to all those who have subscribed to the service, to make them aware of emergencies is a timely manner.

Text messages are the best format for messages for most people, because they are quick, simple and will reach people wherever they happen to be. But the system can



**Haringey Council** 

send messages email, landline, or fax and these options will be made available to ensure accessibility, as required under the Disability Discrimination Act.

The system will be set up with ward contact lists to make the messages locally relevant. There will also be a borough wide list to ensure key stakeholders are made aware of any serious incident in the borough.

#### 4. The messages

Standard messages have been developed which can be adapted for the incident at the time of need. These messages are designed to be factual, non-alarmist and with a clear call to action.

#### Severe Weather

"<Insert weather – e.g. Heavy snow> is expected within the next few hours, please avoid travelling where possible. Tune into TV or Radio forecasts for more information"

#### Stay away

"An incident has occurred in <insert area>. Police cordons are in place. Please avoid the area if possible. For more information go to www.haringey.gov.uk"

Stay in [e.g. in case of an air quality incident]

"An incident has occurred in <insert area>. Please stay inside if at all possible. We will keep you advised of developments. For more information go to www.haringey.gov.uk"

#### Evacuation

"Due to an incident in <insert area> you may be advised by the Emergency Services or Council to leave your home. Please ensure you are prepared."

It is not proposed to use the system for routine communication of a non-urgent nature. By limiting its use to emergencies it is anticipated that residents will be more likely to recognise the urgency of the message and act appropriately.

#### 5. Marketing and subscription

Initially, sign up to the service will be via email response to the Emergency Planning team. The following key groups will be approached as key community stakeholders:

- Councillors and MPs
- Faith leaders
- Community and voluntary sector groups
- Schools and other education facilities



- Residents associations
- Traders associations and business organisations
- o GPs / Community Health Centres
- Social care providers

It is proposed to extend the service thereafter to residents at large via:

- Subscription via the Haringey website
- Invitation to callers to the Contact Centre
- o Inclusion in various public awareness initiatives.

The service will become a key component of the awareness raising activities of the Emergency Planning and Business Continuity Team. Particular attention will paid to extending the service to vulnerable people.

It is accepted that an English-language service may not be as accessible for some members of the community. Translating messages is not practicable, and it is believed that in many cases family members will be able to interpret for those with weak English language skills.

#### 6. Controls

It will be important to strike a balance between ensuring the timeliness of the warning being issued, and the need to maintain consistency and appropriateness of tone in communicating with the public.

Haringey Emergency Alert Service will be operated by the Emergency Planning and Business Continuity Manager or the duty Emergency Planning Officer. Messages will be approved prior to being sent by one of the following (depending on availability)

- Cabinet Member for Enforcement and Safer Community Safety
- Corporate Head of Safer Stronger Communities
- A CEMB member
- Duty press officer, Head of Communications or Communications Manager.

#### 7. Costs

The service will cost the Council £250 per month, plus 6p per message if over 500 messages are sent. This threshold is unlikely to be reached unless a borough-wide emergency notification needs to be sent.

The chosen provider is PageOne Communications. This is separate from the Council's main provider for text messaging because they provide greater guarantees of availability and security for the service. PageOne Communications are widely used within the NHS, and are government-approved for major incident communication.

#### 8. Limitations



It is important to note that the Council cannot and should not guarantee to send a message, but will make every reasonable endeavour to do so. The service can be operated out of hours, without office access.

#### 9. Neighbourhood Link

The Metropolitan Police Service are rolling out a service across London called "Neighbourhood Link", which will also issue text messages. This remains at an early stage, and its emphasis is unclear. It is expected that it will issue some security and terrorism-related alerts, as well as more general crime information.

Focus groups have shown that different parts of the community will react differently to information from different agencies. It is also our experience that different agencies do not always have a shared view of what information is their responsibility to issue to the public. As a result, the guidance from the London Resilience Team is that boroughs should develop and maintain their own system, and be prepared to pass on appropriate messages from Neighbourhood Link.

If it proves appropriate to merge the two services at a later date, there will be no financial penalty associated with doing so.



Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report: SCEB Risk Register

Report by: Head of Safer Stronger Communities, Haringey

**Council Police Projects Officer** 

#### Background

Risk Management is a core part of how the Council and other partners manage their business. It is consider to be good practice that all partnership boards have risk registers in place to demonstrate that partners are actively managing the risks to their theme areas.

These risk registers should be informed by the risks and concerns of all partners; and should demonstrate a shared assessment of most serious risks, and joint commitment to act to mitigate them.

# **Purpose**

The purpose of this report is to enable a discussion amongst members of the SCEB leading to the production of a Risk Register.

#### Recommendation

That partners agree the actions proposed below to produce the SCEB Risk Register, and hold the initial discussion to identify the key risks.

#### **Actions**

- A discussion should be held to allow risks to be identified. A number of risks that SCEB may wish to consider are proposed below.
- The Council will compile a draft Risk Register based on this discussion.
- This will be circulated for comments, and to ensure mitigating actions are identified.
- The final SCEB Risk Register will be presented for approval at the following SCEB.

 Partners will be asked to report on progress against the agreed actions on an ongoing basis.

#### Guidance

The Risk Matrix is given at Annex A of this report. Risks should be identified that partners agree significantly affect the performance of the SCEB, and impede the ability of the SCEB to meet its strategic objectives. It may be helpful for partners to consider the following questions.

- Which objectives feel least likely to be achieved, and why?
- What factors might significantly affect performance?
- What concerns do partners have around funding of services or projects?
- What could particularly damage the reputation of the Safer Communities Partnership?
- Is there anything that could occur that would lead to reassessment of priorities?
- What keeps you awake at night?

The matrix should be filled out as follows

- 1. The risk is identified as a possible future event with negative consequences e.g. "Funding may be withdrawn from service X, leading to increase in crime of type Y".
- 2. The controls that are currently in place are identified in other words what people
- 3. The likelihood and impact are scored using the scale at Annex B.
- 4. Further actions are then identified with an owner and target date.

It is recommended that no more than 10 or 12 risks are contained in the Risk Register. While it is usually possible to identify many more risks than this, it will be more effective to ensure focus on the key risks facing the partnership.

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# Annex A: Risk Matrix

Ref	Risk	Controls in place	Mitigated Risk Score		Further Actions in Place (& due date)	Owner
			Likelihoo d	Impact	-	

# Annex B: Impact and Likelihood Scales - to be used as a guide in assessing risk ratings

Descriptor	Impact Guide	Likelihood Guide
1	No impact	<1% likely to occur in next 12 months
2	Financial loss up to £5,000 or no impact outside single objective or no adverse publicity $\frac{1}{2}$	1%-5% likely to occur in next 12 months
3	Financial loss up to £10,000 or no impact outside single objective or no adverse publicity	5%-10% likely to occur in next 12 months
4	Financial loss up to £50,000 or minor regulatory consequence or some impact on other objectives	10%-20% likely to occur in next 12 months
5	Financial loss up to £100,000 or impact on other objectives or local adverse publicity or strong regulatory criticism	20%-30% likely to occur in next 12 months
6	Financial loss up to £300,000 or impact on many other processes or local adverse publicity or regulatory sanctions (such as intervention, public interest reports)	30%-40% likely to occur in next 12 months
7	Financial loss up to £500,000 or impact on strategic level objectives or national adverse publicity or strong regulatory sanctions	40%-60% likely to occur in next 12 months
8	Financial loss up to £1 million or impact at strategic level or national adverse publicity or Central Government take over administration	60%-80% likely to occur in next 12 months
	Financial loss above £1 million or major impact at strategic level or closure/transfer of business	
9	5.555. 5.1.5.15. 5. 5 <b>.55</b>	>80% likely to occur in next 12 months



Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Scrutiny Review – Support to Victims of Crime

Report From: Councillor Ron Aitken

#### **Purpose**

To provide Board members with an overview of the findings of the scrutiny review on support to victims of crime.

## Background

The Overview and Scrutiny Committee established an in depth scrutiny review on support to victims of crime. This has been undertaken by a small panel of non executive Councillors who have interviewed representatives from a wide range of local partners and organisations, as well as considering a range of written evidence. The Panel have now come to their conclusions and made a range of recommendations, which this report briefly outlines. A final report will be drafted for approval by the Overview and Scrutiny Committee on 15 March. Following this, the report will be considered by the Council's Cabinet, who will commission a joint response to it on behalf of local partners and collated by the Community Safety team.

#### **Key issues for consideration**

Board Members are requested to note the findings of the review.

#### **Legal/Financial Implications**

#### **Financial Implications**

This report does not give rise to any immediate financial implications. However, it should be noted that where possible all reviews will have a Value for Money aspect.

## **Legal Implications**

The Overview and Scrutiny Committee has powers to scrutinise decisions taken in the discharge of the Council's "executive" and "non-executive" functions and to make reports and recommendations to Cabinet and Full Council. This includes making reports and recommendations on matters

relating to health services and other matters affecting the Borough or its inhabitants. The annual work programme for Overview and Scrutiny Committee is a matter of local choice.

## Recommendations

That the report be noted.

#### For more information contact:

Contact: Rob Mack, Principal Scrutiny Support Officer

Tel: 0208 489 2921

Email: rob.mack@haringey.gov.uk

#### 1. Report

- 1.1. The Panel noted that there are a very wide range of services that provide support for victims and witnesses. Indeed, the number of different agencies and organisations that can potentially be involved can be a source of confusion, which is aggravated by the similarity in names of certain of the bodies involved e.g. the Witness Care Unit and the Witness Service. In addition, there appears to be some areas of overlap. The majority of this has occurred as a consequence of successive government initiatives to address the issue.
- 1.2. The Panel was of the view that there was a need for greater clarity on strategic responsibilities. A number of individuals that the review heard from felt that there was a need for better co-ordination and establishing clear governance structures as well as ownership of the issue would assist in addressing this. Once established, this should provide the opportunity to look strategically at current provision and address any areas of overlap and duplication as well as developing a joint local plan for improving services.
- 1.3. The lead responsibility for taking the lead on victim and witness issues lies with the Local Criminal Justice Board (LCJB) rather then SCEB. Whilst many of the agencies on SCEB are also on the LCJB, there are some key ones that are not formally represented. There are also a number of areas of overlapping responsibilities as well as some where there is an inter dependency. The Home Office encourages closer collaboration between LCJBs and CDRPs and the Panel feels that this should be explored.
- 1.4. The Panel was concerned that it appears that not all vulnerable and intimidated witnesses are currently being identified in a timely manner and that they are sometimes arriving at the Magistrates Court without support agencies and the Court having prior notice of their needs. There would appear to be training and communication

issues that need to be addressed in response to this. Better liaison between the WCUs and the Witness Service would partly help to rectify this.

- 1.5. The Panel were concerned that the Witness Service appear to currently be located in accommodation at the Magistrates Court that does not meet their needs and it feels that partners should explore alternative options.
- 1.6. Victim Support are receiving a number of referrals which are recorded by Police as "no crime" and which they say they are unable to deal with. In addition, they say that victims may not always be aware that they have been referred by the Police. The Panel feels that better links between the Police and Victim Support would help to ensure that any issues can be addressed at an early stage. In addition, a common understanding should be developed over referrals and when they may or may not be appropriate. Finally, a visit to Victim Support would be of benefit to probationers in the Police as part of their training.
- 1.7. The Panel welcomed the fact that there is now a victim support worker in the ASBAT but funding for this is time limited. Long term decisions need to be taken about the long term future and sustainability of the ASBAT as the service is currently reliant on time limited grants.
- 1.8. The Panel noted that there is a perception that domestic violence services are only for women. However, statistics show that there are an increasing number of male victims. They may be deterred from coming forward and seeking help by the fact that services are almost entirely staffed by women. The Panel feels that services should set a target for the employment of male staff that reflects the percentage of victims who are male.
- 1.9. The issue of the need for CCTV in the vicinity of the Magistrates Court to deter disorder, particularly when the youth courts is sitting, was raised. The cameras cost £25,000 plus £2,500 per annum to maintain. Resources would have to be identified for this but the Panel is of the view that this should be given serious consideration when decisions are being made on the future installation of cameras.
- 1.10. The Panel noted that some Victim Support volunteers can be traumatised by the work that they undertake, particularly those dealing with the more serious crimes. There is currently no provision for therapeutic support for them. Victim Support monitor and support them but cannot offer access to emotional support. Exposure to trauma can potentially lead to volunteers being unable to continue their work. In addition, their long term welfare also needs to be considered. The Panel therefore feels that partners

- should explore the possibility of the provision of appropriate psychological support if and when required for volunteers.
- 1.11. The Panel wishes to thank all of those who came along to Panel meetings and gave evidence for their help.



Meeting: Safer Communities Executive Board

Date: 18 February 2010

Report Title: Overview and Scrutiny Work Programme Planning

2010/2011

Report From: Councillor Ronald Aitken

## **Purpose**

To provide Board members with an opportunity to suggest topics for the Overview and Scrutiny Work Programme for 2010/2011 for consideration by Members of the Committee.

## Background

Under the Local Government Act 2000 local authorities are required to set up Overview and Scrutiny Committees. These committees are made up of non-Cabinet/Executive councillors and are proportional to the political balance in the Council.

Overview and Scrutiny Committees may commission in depth reviews into service areas and make recommendations that aim to improve services the community receives.

The role of the Overview and Scrutiny Committee in Haringey is to look at the services and issues which are important to the community. Scrutiny is a statutory service and key part of the Council's structure which works to ensure that services are delivered effectively, efficiently and in the best interest of the residents. It is therefore a mechanism through which transparency and public accountability may be exercised in local government.

In 2009/2010 Members of the Overview and Scrutiny Committee aligned themselves with the theme boards of the Haringey Strategic Partnership. The aim of this is to assist in building close working relationships between the Overview and Scrutiny Committee and the Haringey Strategic Partnership, to prevent duplication of work and provide an independent objective view of what needs to be done to improve the quality and cost effectiveness of services provided to local people.

It is anticipated that this will help to ensure that the Overview and Scrutiny Committee commissions task and finish reviews that add value to the work of the Board.

# Key issues for consideration

Board Members are requested to consider appropriate suggestions for in depth scrutiny reviews for commissioning by the Overview and Scrutiny Committee. All review suggestions should:

- Be areas where Overview and Scrutiny can add value.
- o Assist in the Comprehensive Area Assessment Process.
- Address strategic and/or policy issues

# **Legal/Financial Implications**

#### **Financial Implications**

This report does not give rise to any immediate financial implications. However, it should be noted that where possible all reviews will have a Value for Money aspect.

# **Legal Implications**

The Overview and Scrutiny Committee has powers to scrutinise decisions taken in the discharge of the Council's "executive" and "non-executive" functions and to make reports and recommendations to Cabinet and Full Council. This includes making reports and recommendations on matters relating to health services and other matters affecting the Borough or its inhabitants. The annual work programme for Overview and Scrutiny Committee is a matter of local choice.

#### Recommendations

- That the Safer Communities Executive Board provides appropriate suggestions for in depth reviews for consideration by Members of the Committee for the 2010/2011 work programme.
- That the Board highlights any forthcoming strategic level strategies/policies/action plans which the Overview and Scrutiny Committee can add value to in their draft stage.

#### For more information contact:

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# 1. In-depth review criteria

- 1.1. For scrutiny to add value it is essential that the right areas are scrutinised at the appropriate time and contribute to improving services. Scrutiny topics will be chosen by Members of the Committee having regard to:
  - The success of the partnership in achieving LAA outcomes and local improvement targets.
  - The views on services expressed in the Comprehensive Area Assessment process and other independent assessments, including the annual external audit management letter, residents' surveys, and other assessments of need and provision.
  - The views of the Partnership and its themed boards, on those areas where scrutiny involvement would be most beneficial.
  - The views of council members and local community, including service users.
- 1.2. It is important than any suggestions for in-depth reviews are on areas which:
  - Scrutiny can add value;
  - Are linked to the Sustainable Community Strategy outcomes and priorities;
  - Can feed into the Comprehensive Area Assessment process and themes
- 1.3. Examples of current and recent topics which the Committee has conducted in-depth reviews and which are linked to the work of the Board include:
  - Anti Social Behaviour
  - Street Prostitution
  - CCTV
  - Youth Reoffending
  - Resourcing of Safer and Stronger Communities LAA Targets

## 2. Items for consideration at the Overview and Scrutiny Committee

2.1. The Overview and Scrutiny Committee has a key role in supporting the policy making function taking into account the evidence base and the views of the public. To this end, as part of it's annual work programme, the Overview and Scrutiny Committee considers key overarching draft strategies and plans with a view to suggesting any improvements which could be made.

#### 3. Next Steps in setting the work programme

3.1. The Overview and Scrutiny will consider suggested topics from the partnership boards as well as suggestions from members of the public, elected Members and areas arisen throughout the work of the Committee before choosing in-depth topics for review.

- 3.2. It is anticipated that at least one in-depth review will be conducted which aligns with each of the Theme Boards.
- 3.3. Once the work programme is finalised and approved by the Overview and Scrutiny Committee this will be circulated to the Theme Boards for information.

#### 4. Recommendations

- That the Safer Communities Executive Board provides appropriate suggestions for in depth reviews for consideration by Members of the Committee for the 2010/2011 work programme.
- That the Board highlights any forthcoming strategic level strategies/policies/action plans which the Overview and Scrutiny Committee can add value to in their draft stage.